



Norstat Eye Tracking Project – Android Application Download Guide



1. Registration

1. Enter your Tobii ID accept the associated privacy policies
2. Hit register!

A screenshot of a mobile application registration screen. The app is titled "norstat powered by tobii". The screen has a teal background. At the top, there's a status bar showing the time 8:12 and various icons. Below the header, there's a text input field with the placeholder "Enter your unique ID" and the text "YOUR-UNIQUE-ID" entered. Below the input field, there are two checkboxes, both of which are checked. The first checkbox is labeled "Norstat Privacy Policy" and the second is labeled "Tobii Attention Panel Privacy Policy". At the bottom of the screen, there is a large yellow button with the text "Register".

8:12

norstat powered by tobii

Enter your unique ID
YOUR-UNIQUE-ID

☒ Norstat Privacy Policy

☒ Tobii Attention Panel Privacy Policy

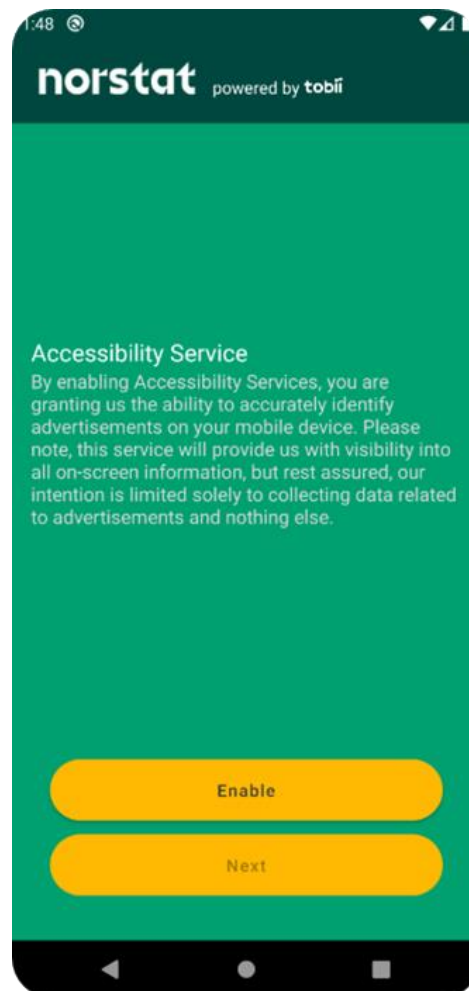
Register

2. Accepting Accessibility

- 1. This stage includes accepting a range of different accessibility options on your device. Each point of accessibility that is required for you to authorise, will open one after the other.**

Accessibility Guide

- 1. The Accessibility Service screen should now be opened.
Click the “Enable” button**

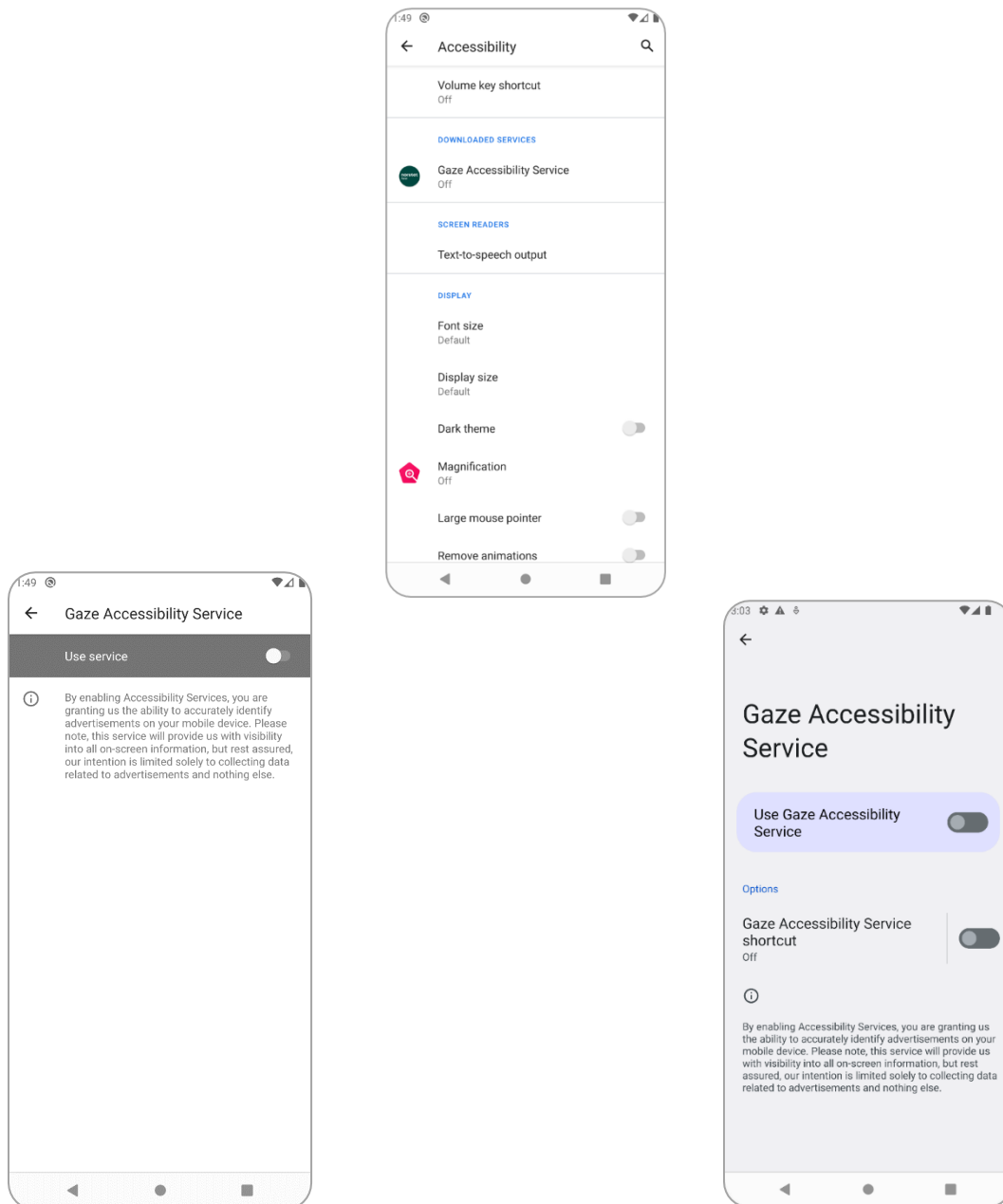


- 2. A new settings page should appear. Find and click on “Gaze Accessibility Service’**

The label may differ for different versions of Android.

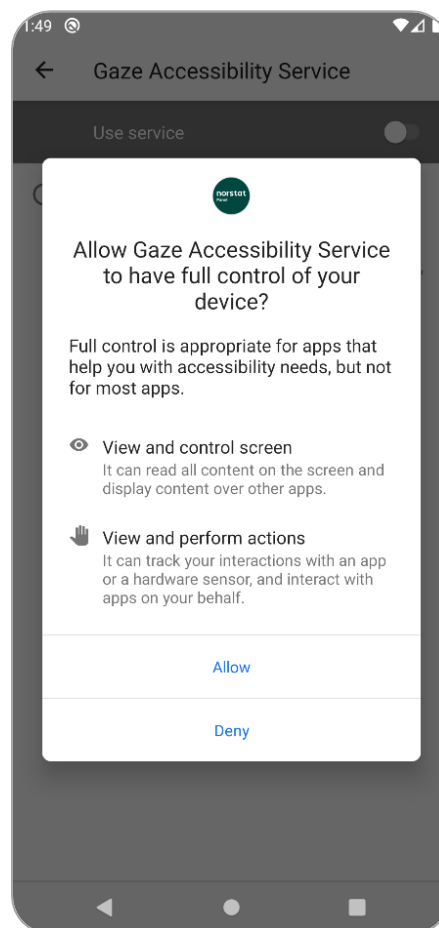
For Android 10 users and below, please see the image on the [left](#).

For Android 11 and beyond, please see image on the [right](#).



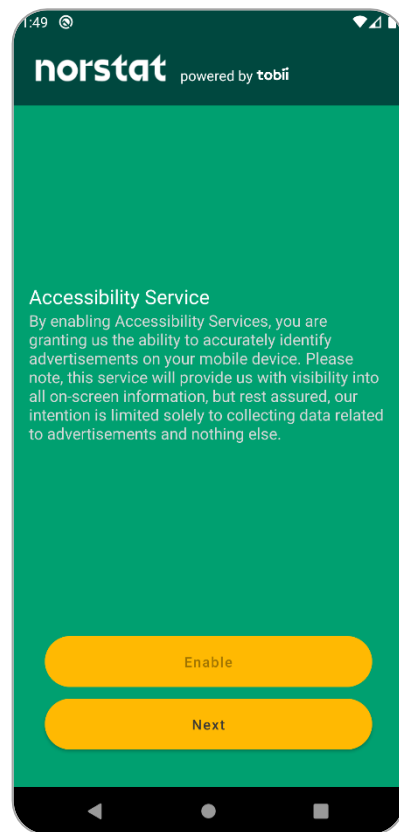
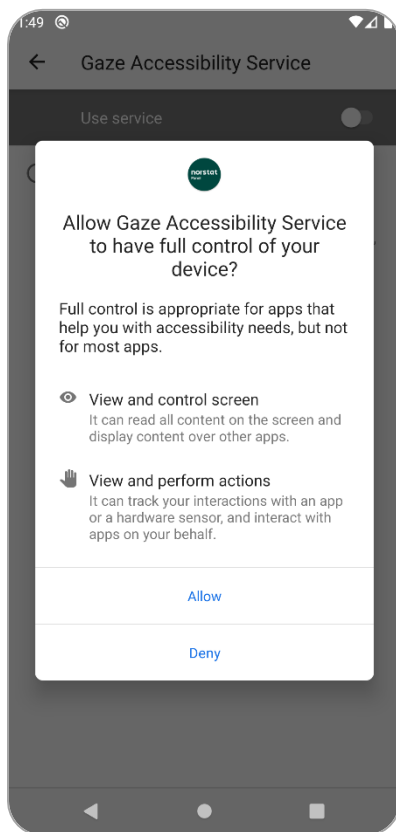
3. You should get another prompt explaining the permission you are giving.

Click Allow and enable!



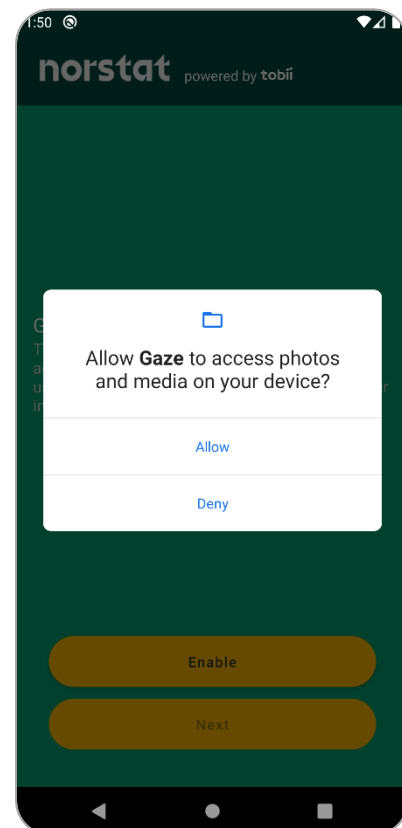
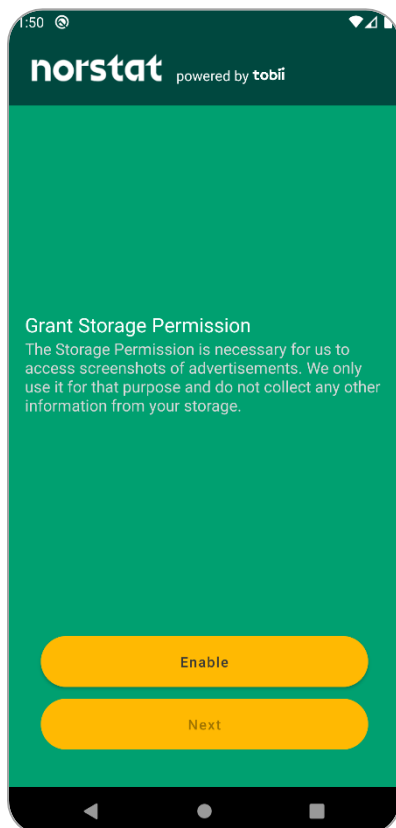
4. Return to the Accessibility Screen. The 'Enable' button should be grayed out. Click 'Next' to proceed.

If you have returned to the Accessibility Screen and the 'Next' button is still grayed out, repeat the enabling process.



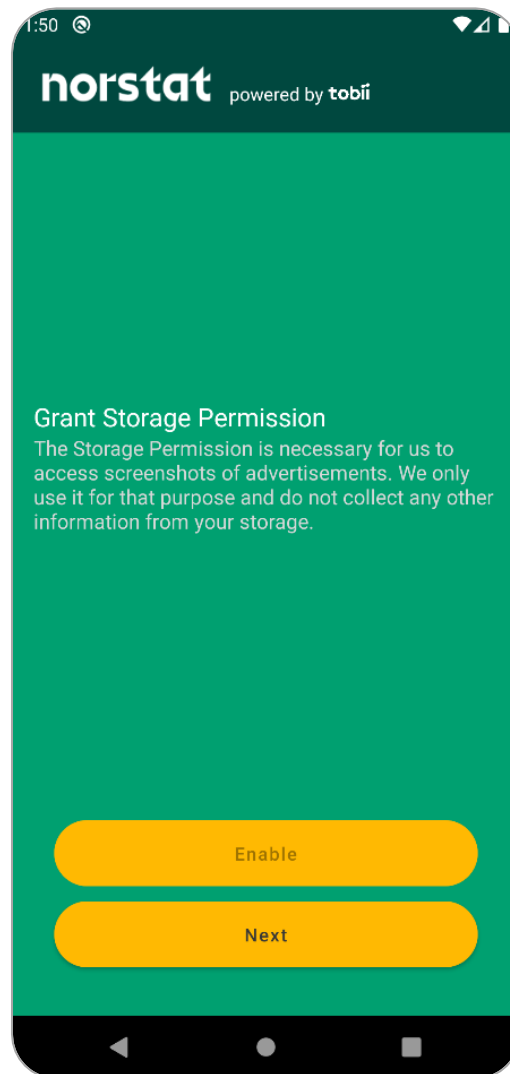
5. Storage Permission Screen

Click allow to both options as highlighted below!



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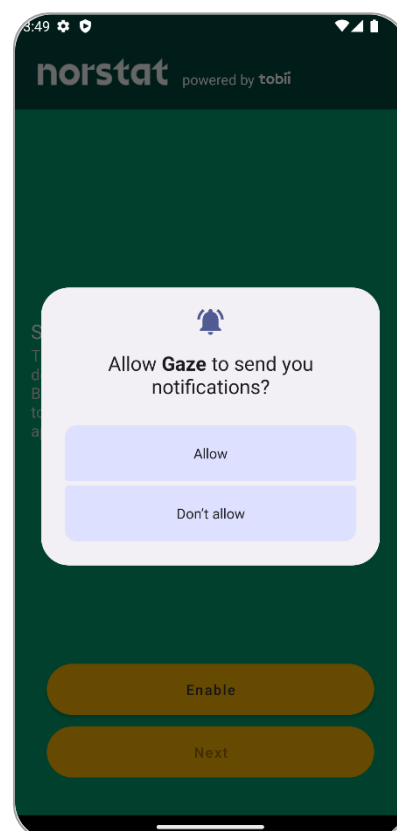
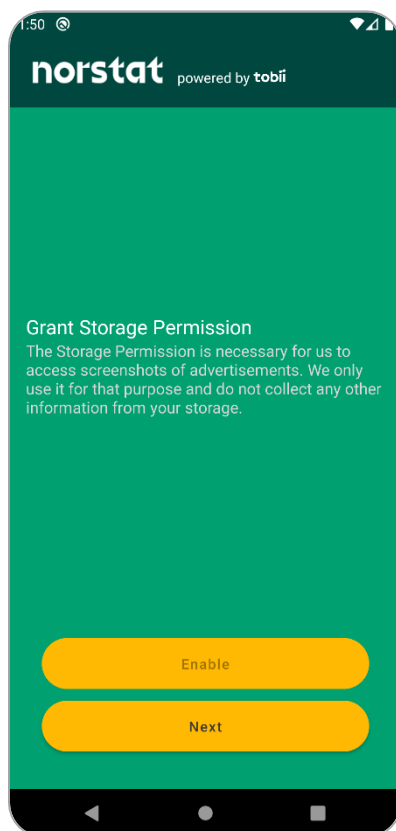
With Storage permission now granted, click Next!



6. Screenshot Service Screen

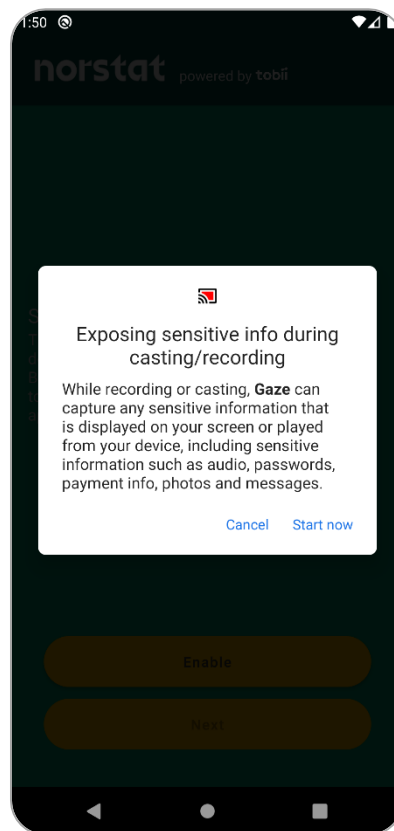
A screen shot service screen should now appear. Click 'Enable'!

For Android 13 users, a prompt will appear for you to click additional permissions. Click allow!



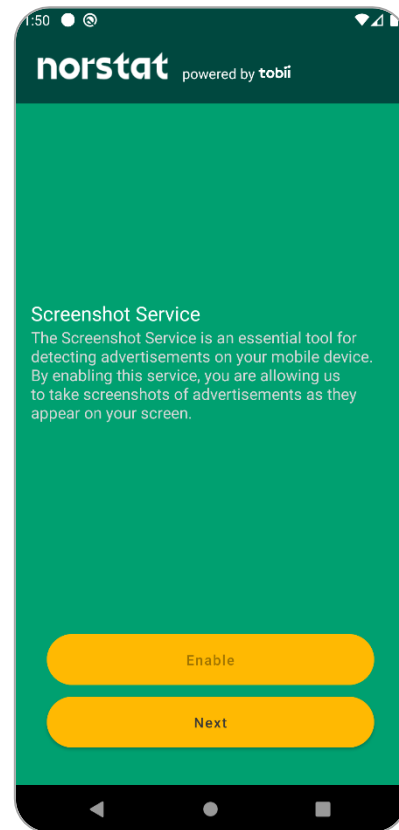
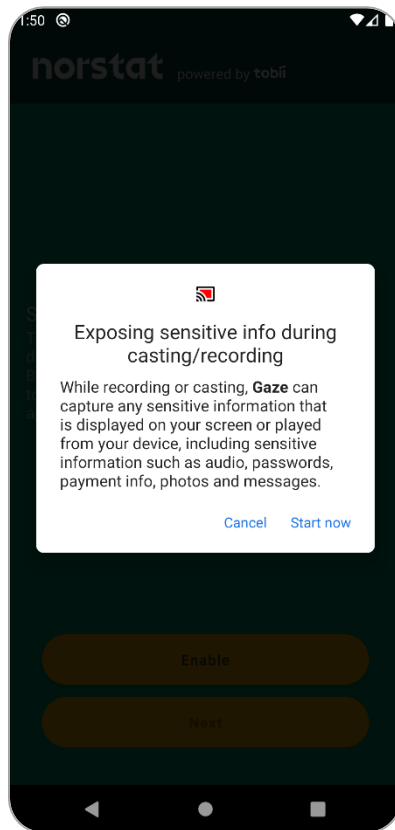
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A prompt should appear detailing what is required to be permitted.
Click Start now!



With screenshot service started, 'Next' on the following page!

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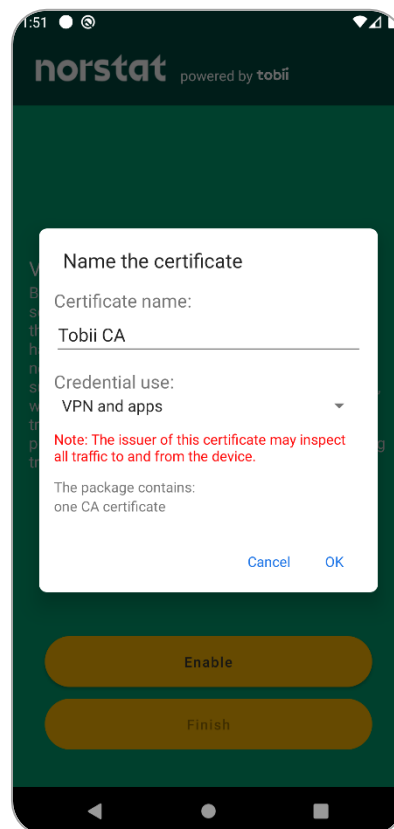
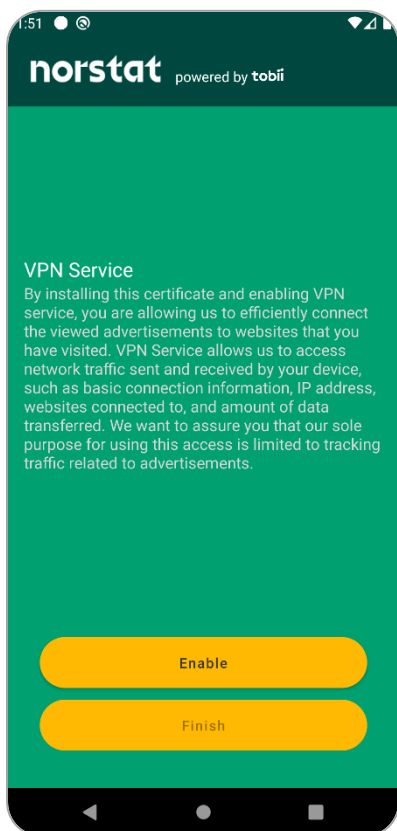


7. VPN Service Screen

Simply hit 'Enable'!

Please note that this may take up to 30 seconds to register. If you haven't had any progress after this time frame, please click Enable once more!

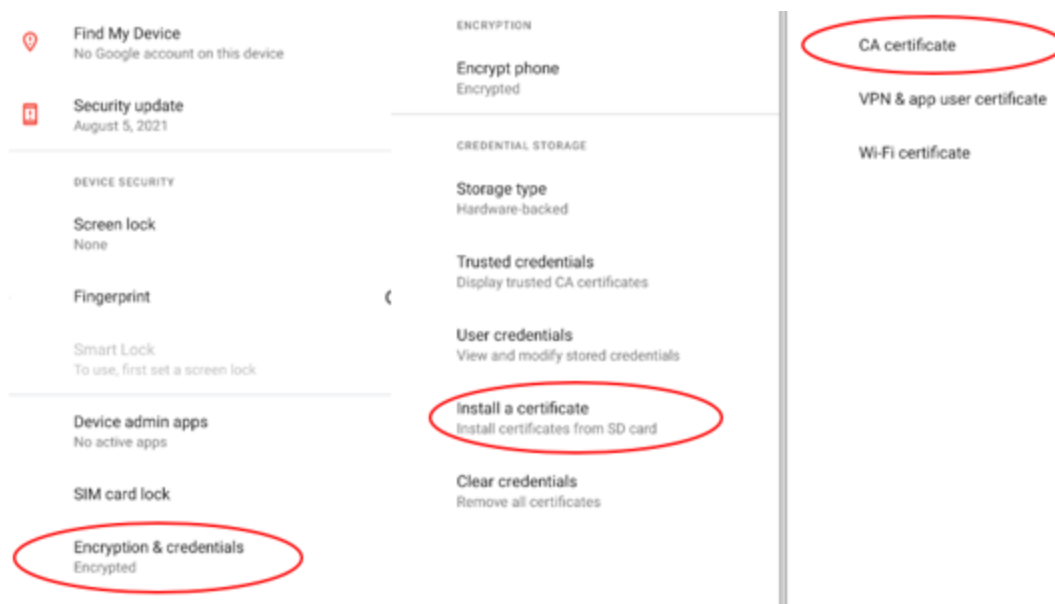
Shortly after you will be asked to install the listed certification name (see left). Depending on your Android device, this screen may vary. Don't change the text listed and simply click 'OK'.



THE NEXT TWO PAGES ARE FOR ANDROID 11 USERS

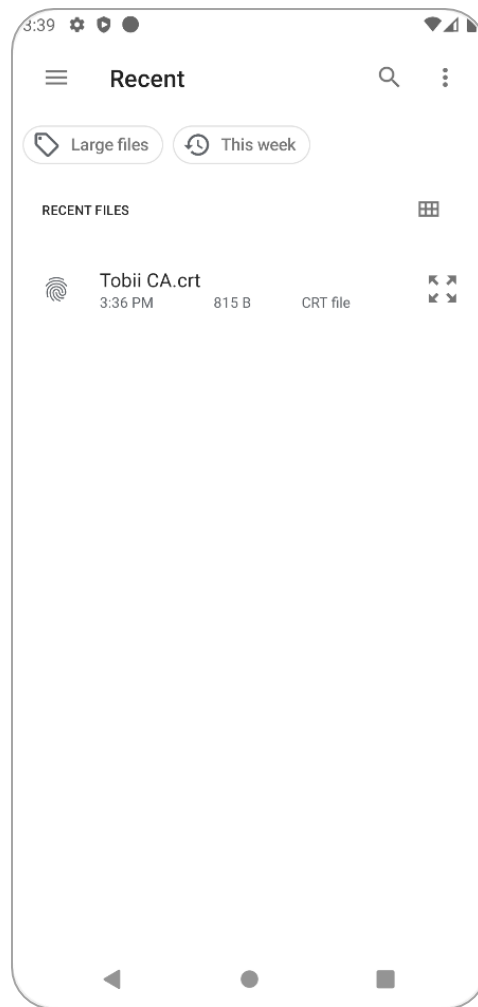
Click ' OPEN SECURITY SETTINGS'. Click on 'Encryption & Credentials'.

Follow the below route to successfully complete this step:



ANROID 12 USERS

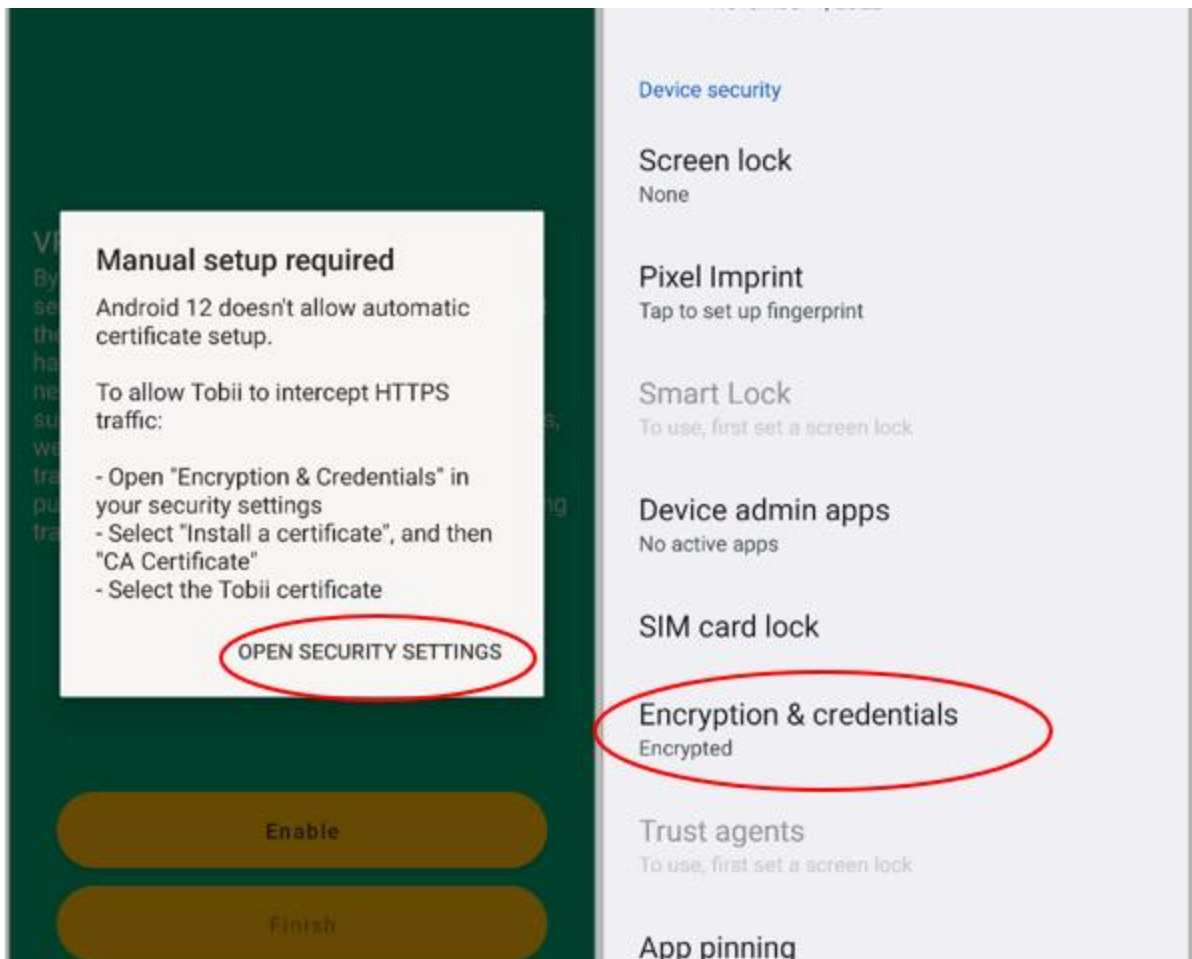
A warning screen will appear. Simply click **'Install anyway'**



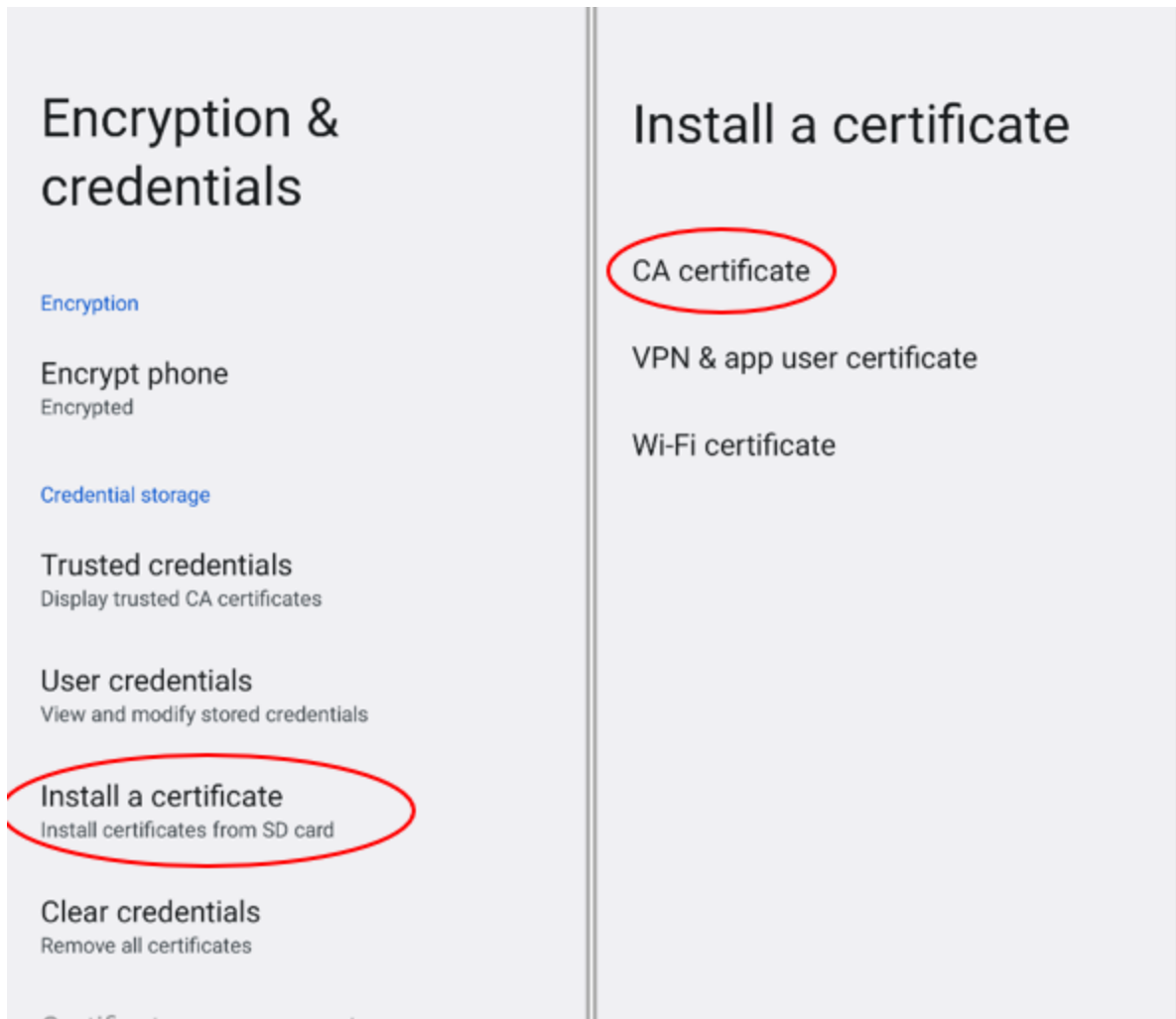
Once you reach this screen, you have successfully downloaded the software. Return to application.

THE NEXT THREE PAGES ARE FOR ANDROID 12 USERS

Open 'Security Settings' and click the highlighted:

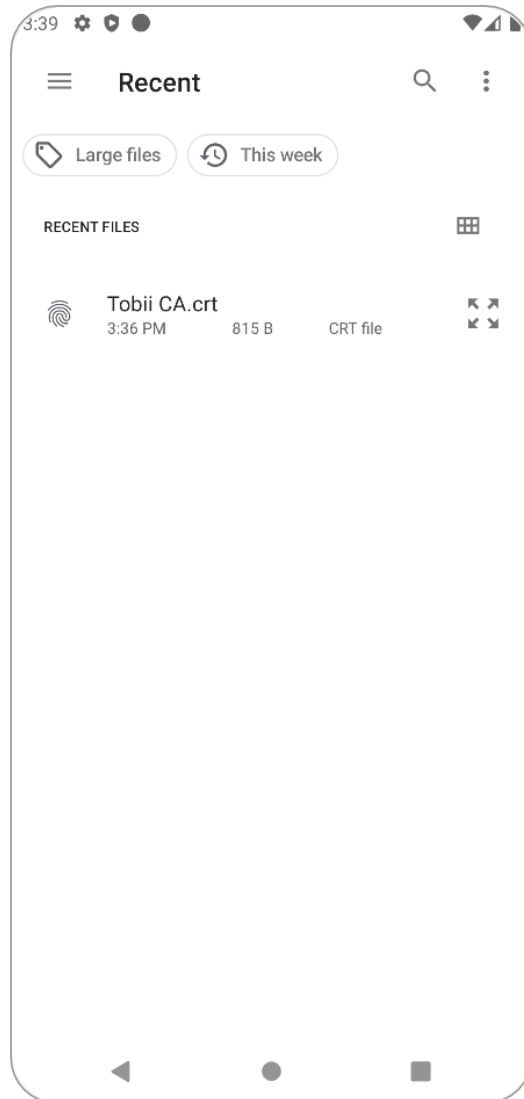


ANDROID 12 USERS



A warning screen will appear. Simply click '**Install anyway**'

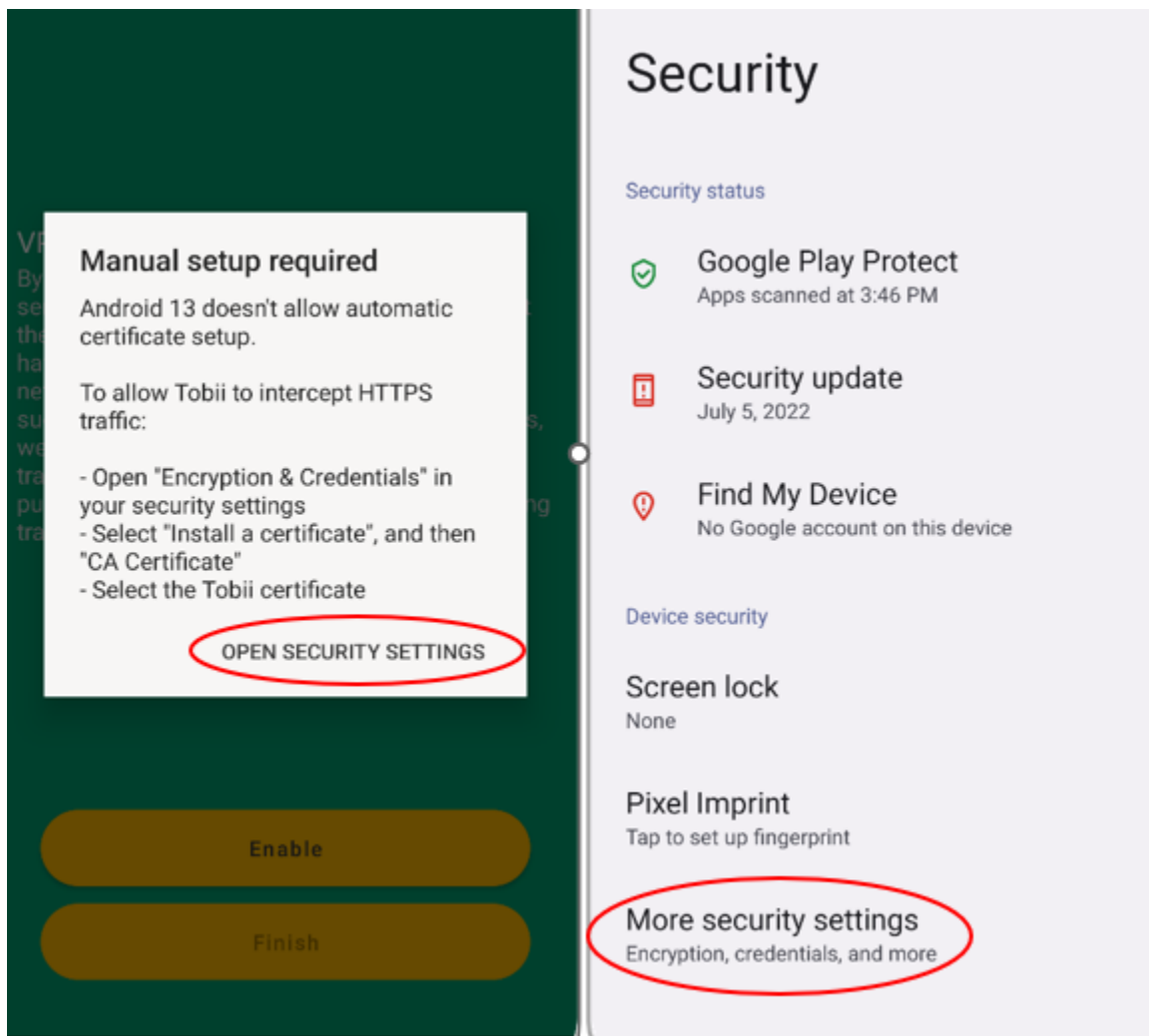
ANDROID 12 USERS



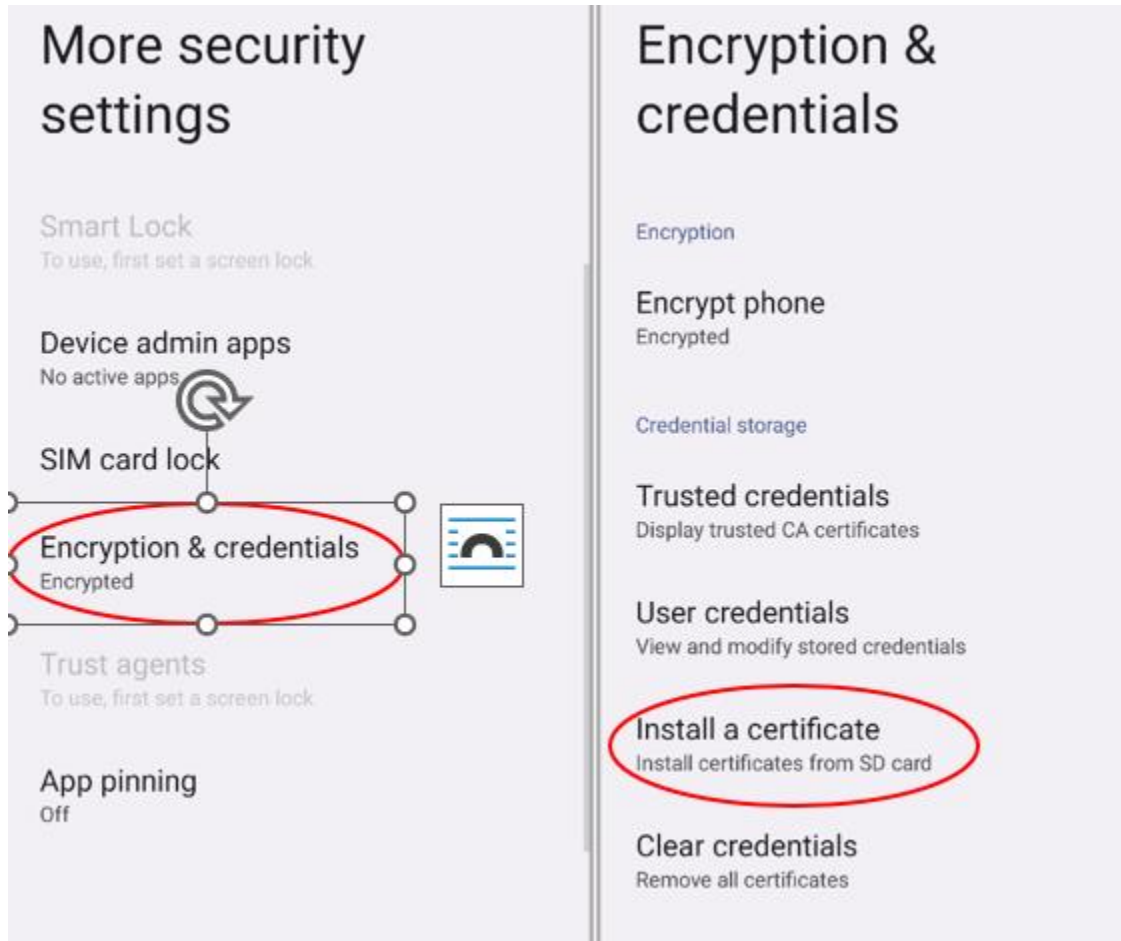
Once you reach this screen, you have successfully downloaded the software. Return to application.

THE NEXT SEVEN PAGES ARE FOR ANDROID 13 USERS

Open Security Settings and select the highlighted:



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ANDROID 13 USERS

Install a certificate

CA certificate

VPN & app user certificate

Wi-Fi certificate

Your data won't be private

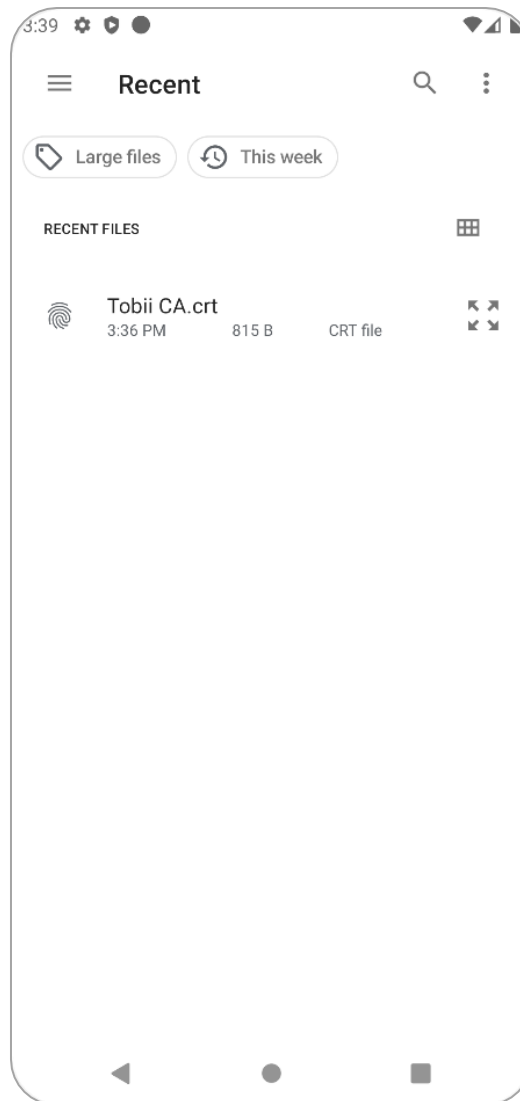
CA certificates are used by websites, apps, and VPNs for encryption. Only install CA certificates from organizations you trust.

If you install a CA certificate, the certificate owner could access your data, such as passwords or credit card details, from websites you visit or apps you use – even if your data is encrypted.

INSTALL ANYWAY

DON'T INSTALL

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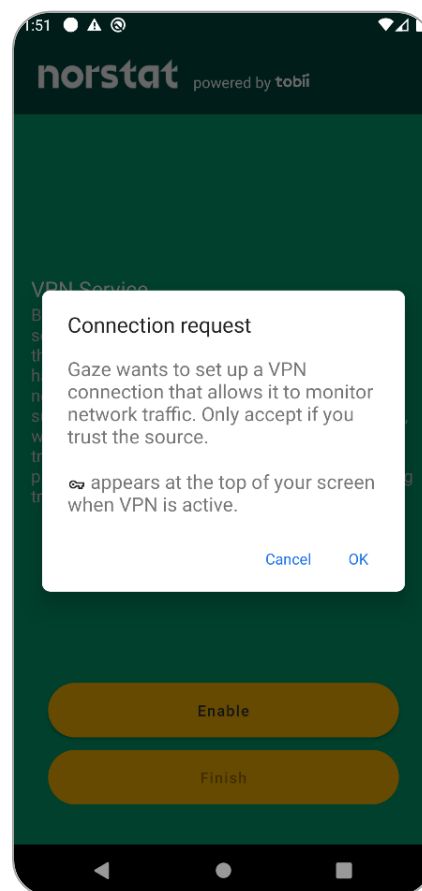


Once you reach this screen, you have successfully downloaded the software.



ANDROID 13 USERS

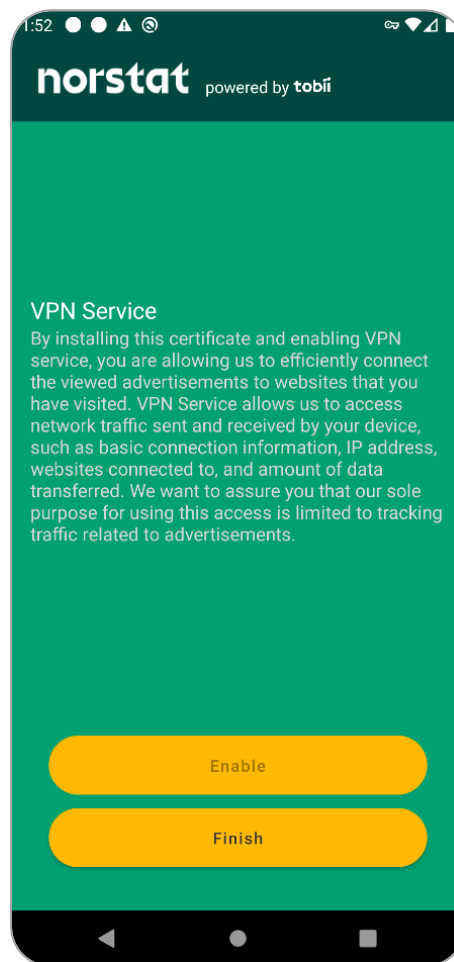
You must now wait for a few seconds before click 'OK' on the below screen:





ANDROID 13 USERS

With both certificate installed and VPN enabled, “Enable” button will be grayed out, and “Finish” will now be enabled and clickable. click “Finish” to proceed:



8. Dashboard Screen

Here you can see all services that are currently available, as well as a switch button that you can use to disable all services if needed.

If all three services say “ON”, congratulations, you have finished the onboarding process successfully!



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If you click the “All services running?” switch button, a prompt will pop-up asking you if you are sure you want to do that.

If you click “CANCEL”, it will cancel the action and all services should still be “ON”.

If you click disable, it should disable all services and you will see ‘OFF’ next to all of them.

In order to start them again, click the ‘All Services running’ switch button, and it will start entire onboarding process again.

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